

Privacy Policy

Effective Date: February 01, 2026

Art Heritage respects your privacy and is committed to protecting any personal information you share with us through our website.

Information We Collect

We may collect personal information such as your name, email address, phone number, mailing address, and any details you provide through contact forms, event registrations, or purchase inquiries.

We may also collect limited technical information (such as IP address and browser type) through cookies or analytics tools to improve website performance.

How We Use Information

We use your information to:

1. Respond to inquiries
2. Process transactions
3. Send exhibition updates and gallery announcements
4. Improve our website and services

We do not sell or share your personal information for commercial purposes.

Consent

By submitting your information through our website forms, you consent to Art Heritage collecting and using your information.

Email Communications

You may unsubscribe from our mailing list at any time using the link provided in our emails.

Data Security

We take reasonable measures to safeguard personal information. However, no online transmission is completely secure.

Contact

For questions regarding this Privacy Policy or your personal information, please contact:

Art Heritage

ahg@artheritagegallery.com

+91 9818696193

205 Tansen Marg, Triveni Kala Sangam, New Delhi – 110001

This policy may be updated periodically. The current version will always be posted on this page.

Terms of Service

Effective Date: February 01, 2026

By accessing or using this website, you agree to the following Terms.

Overview:

Art Heritage is an established art gallery. We are a direct seller. The gallery is dedicated to promoting and showcasing artists working across multiple mediums.

Use of Website

This website is provided for general information about exhibitions, artists, and gallery activities. You agree to use the site lawfully and not to misuse, disrupt, or attempt to gain unauthorized access to any part of it.

Intellectual Property

All content on this website—including images, artwork, text, graphics, and design—is the property of Art Heritage or the respective artists and is protected by copyright and other intellectual property laws. No content may be reproduced, distributed, or used without prior written permission.

Artwork Information

Prices, availability, and descriptions of artworks are subject to change without notice.

Third-Party Links

This website may contain links to third-party websites. Art Heritage is not responsible for the content or practices of those sites.

Limitation of Liability

Art Heritage is not liable for any damages arising from the use of this website or reliance on its content.

Changes

We may update these Terms periodically. Continued use of the website constitutes acceptance of any revisions.

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Refund and Cancellation Policy

Effective Date: February 01, 2026

This Refund & Cancellation Policy applies to all purchases made through Art Heritage.

Artwork Sales

All artwork sales are final. Due to the unique and original nature of artworks, we do not offer refunds, returns, or exchanges once a sale has been completed.

Cancellations

Orders may be cancelled only prior to payment processing and written confirmation of sale. Once payment has been processed, the sale is considered final.

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Art Heritage reserves the right to update this policy at any time.

Shipping Policy

Effective Date: February 01, 2026

This Shipping Policy outlines the terms under which artworks are shipped by Art Heritage.

Processing Time

Shipping arrangements are made after full payment has been received and cleared. Estimated dispatch timelines will be communicated at the time of sale.

Shipping Methods

Artworks are shipped via reputable professional art shippers, courier services, or freight providers, depending on size, destination, and value. Crating and packing standards are determined based on the specific requirements of each work.

Shipping Costs

Shipping, insurance, Customs duties, taxes, and related fees are the responsibility of the purchaser unless otherwise agreed in writing.

Risk & Responsibility

Art Heritage is responsible for proper packing and safe handover to the designated shipper. Risk transfers to the purchaser once the artwork has been delivered to the agreed shipping provider or delivery address, unless otherwise specified in writing.

If a purchaser arranges their own shipper or representative collection, Art Heritage is not responsible for handling, repacking, transport conditions, or insurability beyond the initial point of release.

International Shipping

International shipments may be subject to customs clearance, delays, duties, and local taxes. These are the responsibility of the purchaser.

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Pricing Policy

Effective Date: February 01, 2026

This Pricing Policy outlines how artworks and related services are priced by Art Heritage.

Artwork Pricing

All artwork prices are determined in consultation with the artist or their estate or by Art Heritage alone and are based on factors including medium, scale, year, rarity, and exhibition history. Prices are subject to change without notice.

Availability of an artwork and confirmation of price is not guaranteed until confirmed in writing by Art Heritage.

Taxes & Duties

Applicable taxes, customs duties, import/export fees, and related charges are the responsibility of the purchaser unless otherwise agreed in writing.

Payment Terms

Full payment is required prior to release or shipment of any artwork, unless alternative arrangements are confirmed in writing.

Additional Costs

Framing, installation, credit card charges or special handling services are quoted separately unless expressly included in the invoice.

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Art Heritage reserves the right to modify pricing structures at its discretion.